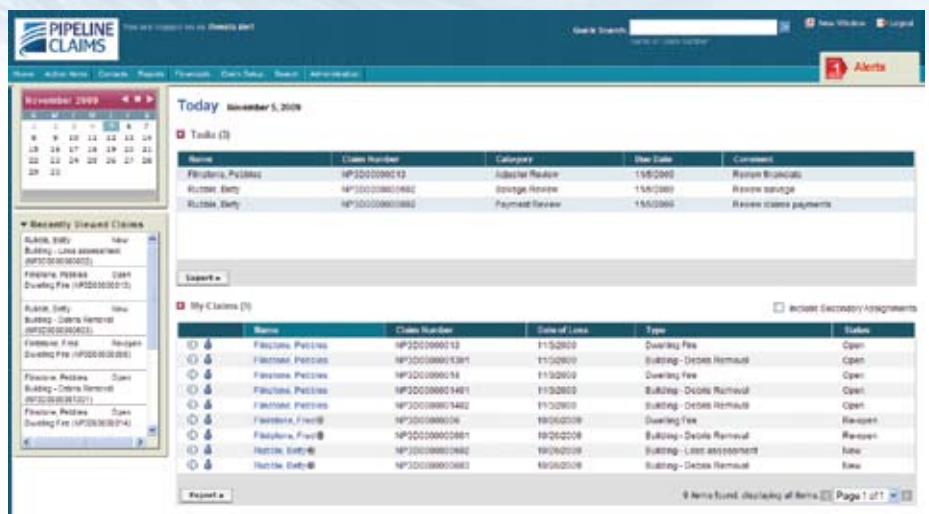


PipelineClaims®, BlueWave Technology’s flagship product, is a Java-based web application which handles the full lifecycle of a claim – from first notice of loss (FNOL) to adjustment and resolution. By combining traditional claim administration with flexible business process management (BPM) and centralized claim operations, PipelineClaims helps prevent leakage and decrease losses due to fraud, while improving overall risk management.




“With our implementation of PipelineClaims, we are realizing the efficiencies that will help us be more effective and provide excellent service to our customers.

By having information readily available, we are able to conclude claims faster which helps us meet and exceed customer expectations.”

*John Foster, Vice President of Claims
at Farmers Alliance Companies*

PipelineClaims will help accelerate claim resolution rates while keeping overall claim costs low. Whether the user is an executive, a claims adjuster, a legal specialist, a medical case manager, one of many customer care representatives, an actuary or an external agent.

PipelineClaims’ acclaimed user interface, global menu, on context-sensitive sidebars, comprehensive cross-linking and intuitive navigation, enable you to automate tasks and put rich data – such as the generation of notices for out-of-the-ordinary claim situations – at the fingertips of your users, thereby allowing claim managers to focus on the exceptions.

PipelineClaims offers a high degree of flexibility through easily configurable business workflows to meet the ever-changing and rigorous demands of the insurance industry through automated business rules, an extensible architecture and proven technology. Further, by integrating with your existing core administration systems, PipelineClaims increases productivity and reduces operational cost.

With the lowest total cost of ownership (TCO) of any claim management system on the market today, BlueWave Technology’s PipelineClaims offers the most modern technology. Contact BlueWave today to find out more.

“BlueWave has put a great deal of effort into designing ease-of-use features for adjusters.

[. . .][PipelineClaims] is based on modern technology, written from the ground up in Java using the J2EE framework. The user interface is attractive and well designed.”

Donald Light, Senior Analyst at Celent

Innovative, Intuitive Claims Software

BlueWave Technology™ understands the challenges property/casualty insurance companies and third-party administrators (TPAs) face when trying to effectively manage the claim process, including:

- Increasing pressure to quickly gather complete and accurate loss information
- A need to provide faster resolutions to claims
- Requirements to manage claims consistent with best practices and audit requirements
- A mandate to reduce operational costs
- The need to provide more responsive customer service

BlueWave Technology™ leverages decades of insurance industry experience and a solid track record for creating, implementing and managing software solutions to provide a faster and more effective way for claim personnel to access and analyze loss information.

**BlueWave Technology
Named Company-to-Watch**
By Celent and
Insurance Networking News
in the
2009 V.I.P. Awards

Contact BlueWave Technology today to find out how to decrease your loss costs and improve your customer retention rates by adding efficiency to your claim process.

Key Functionality

- First Notice of Loss (FNOL) entry for both the loss incident and associated claim features
- Individual and business contact management
- Catastrophe management
- Reserves and recovery management
- Financial transaction management
- Automated policy limit checking
- Vendor management
- Action item management - diaries and notices
- Automated and user-created notes
- Report generation for operations and financial management
- Litigation management
- Correspondence generation from your templates
- Integration with other applications, such as policy administration and document management systems
- Comprehensive Administrative Control Panel
- Supports ISO Services

Technology

- 100% Web-based
- Java/J2EE architecture
- Web services (SOA) interfaces
- Supports leading SQL-compliant database platforms, including Oracle and SQL Server
- Supports multiple methods of integration with other carrier and third party systems

Benefits

- Increased adjuster efficiency and productivity
- Reduced claims cycle time
- Reduced claims leakage
- Enhanced customer service
- Repeatable best practices through automated business rules and workflows
- Reduced training time for new adjusters
- Enhanced tracking and auditing features
- Improved regulatory compliance
- Lower total cost of ownership

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